



P.O. Box 53999  
Phoenix, AZ 85072

May 21, 2018

Ref: #WE012587

Dear APS customer, property owner and/or community leader,

As part of our ongoing efforts to ensure reliable electric service for our customers, APS will be upgrading our power lines and related equipment in your area. These upgrades and the related construction are vital to ensuring continued reliable service for you – our valued customers. We want to keep you informed about this project because you live, work and/or own property in the area.

The main aspects of the project are listed below for easy reference:

1. *Location & Scope of Work:*
  - a. Approximately 3,200 feet of construction, along the south side of Deuce of Clubs, from Owens Street (east of Northland College) to McNeil Street (near the Holiday Inn Express.)
  - b. APS will be installing new underground power lines and related equipment.
  - c. Once the new underground lines are safely connected, we will remove the overhead lines and poles.
  - d. Roadway lane closures are required to perform this work safely; we will make every effort to limit road restrictions in your area.
2. *Timeline:* APS construction crews began construction on May 21, 2018; the work is scheduled to be complete by mid-October 2018.
3. *Work Schedule:* While most of the project work is planned between 7 a.m. to 5 p.m., Monday through Friday, we may need to occasionally schedule work on Saturdays in order to safely complete construction. We will avoid work during major holidays and community events.
4. *Electric Service:* While we do not anticipate any disruptions to electric service associated with the initial phase of construction, we will need to schedule planned outages with customers to connect the new equipment. We will keep you updated regarding our progress and communicate with you in advance of any outages.
5. *Safety:* We ask that you proceed with caution through construction areas and help us maintain a safe work environment for our customers, community members and employees.

We will make every effort to keep you informed about the progress and any changes to our schedules. Please contact Todd Garvin at 928-551-2530 or via email at [todd.garvin@aps.com](mailto:todd.garvin@aps.com) with any questions or concerns about this project.

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*For questions about unplanned outages, billing or other APS-related matters, please call our Customer Care Center at 1-800-253-9405 (602-371-7171) or visit us online at [www.aps.com](http://www.aps.com).*